

Here's how to maintain your ability to make online payments

Omaha Public Power District provides [several payment options](#), and online payment continues to grow in popularity because of its convenience. **You must use a compliant browser to make any online payment.** New Payment Card Industry (PCI) security standards no longer support older browsers or applications. Here is some helpful information.

What's Next?

- If you can make payments today, no action is needed.
- If you receive Error 1010 when making a payment, update your browser by visiting, <https://www.whatismybrowser.com/guides/how-to-update-your-browser/>.

How can I tell what browser version I am using?

A simple way to is visit [whatbrowser.org](https://www.whatbrowser.org/) at <https://www.whatbrowser.org/>

Why is it important to have an up to date browser?

Keeping your web browser up to date is very important. Out-of-date web browsers can have serious security problems. Fortunately, most modern web browsers automatically update themselves so that you're always running the most current version. You no longer need to actually "download and install" the latest version yourself; it will do it for you.

What is PCI?

The Payment Card Industry Data Security Standard (PCI DSS) is a set of security standards designed to ensure ALL companies that accept, process, store or transmit credit card information maintain a secure environment. The PCI DSS applies to ANY organization, regardless of size or number of transactions, that accepts, transmits or stores any cardholder data.

Why is this happening?

On June 1, 2018, OPPD will no longer support TLS 1.0. TLS – or Transport Layer Security – is the protocol that ensures the data between the client and the server is private and secure. This protocol is seamlessly implemented behind the scenes in a wide variety of applications people use every day – from desktop web browsers to mobile applications. As vulnerabilities in the protocol are discovered, new versions are released and the old ones are discontinued once software vendors have had a chance to update their browsers and other programs to support the new version.

Any older browsers or applications using our websites that do not support TLS 1.1 or 1.2 will no longer work after June 1, 2018. This change is mandated by the Payment Card Industry Security Council and affects all merchants and service providers that transmit credit card data.

What is the minimum browser version supported?

We recommend using the most recent browser version; however, current minimum accepted versions are:

- Google Chrome: 44 (Current 66)
- Firefox: 38.1 (Current 56)
- Internet Explorer: 11 (Current 11)
- Edge: 12 (Current 42)
- Opera: 30 (Current 52)
- Safari: 9 (Current 11)
- Safari Mobile: 8 (Current 11)
- Android OS Browser 5.1 (Current 8)

