

# No rate increase in 2020

## Corporate Operating Plan has no rate increase for fourth straight year, supports system upgrades.

The OPPD Board of Directors approved the 2020 Corporate Operating Plan (COP) in December. For the fourth consecutive year, the COP reflects the utility's commitment to no general rate increase through 2021.

The 2020 COP also calls for no increase in the Fuel and Purchased Power Adjustment, commonly used in the industry to address costs outside of a utility's control, such as fluctuating fuel prices and power bought on the market.

In addition, OPPD's monthly service charge – the fixed portion of your electric bill – remains at \$30. (See story at right.)

### COP supports utility-grade solar

The 2020 COP supports OPPD efforts to add renewable energy resources, which includes buying energy from the new 160-megawatt Sholes Wind Energy Center.

It also includes an investment in Power with

Purpose, the district's plan to add 400 to 600 megawatts of utility-grade solar with natural gas backup, which was approved in November.

In addition to solar, the plan includes natural gas backup, as well as modernization of some of OPPD's other natural gas assets for accreditation and resiliency requirements.

The new natural gas assets are anticipated to run only when needed in order to serve OPPD's peaking and grid support needs. As the grid continues to evolve, OPPD may look

at adding voltage-support devices, which help maintain a consistent quality of electricity.

The COP also supports equipment upgrades for reliability of service and resiliency of the electric system now and going forward.

And it adds funding for five new strategic initiatives announced earlier this year: Pathways to Decarbonization, Electric System Evaluation and Modernization, Customer Engagement, Business Technology Platform, and Workplace Transformation.

### Bill credit still available to qualifying customers

In June 2016, OPPD decreased its energy charge (the cost per kilowatt-hour) and started to gradually increase its monthly service charge (the fixed portion of your bill) to the current \$30.

This charge now more accurately reflects OPPD's costs for infrastructure, equipment and personnel – expenses incurred no matter how much energy customers use.

As it has been doing since 2016, OPPD continues to offer bill credits to customers who are qualified by the Low Income Home Energy Assistance Program (LIHEAP) and whose energy use is less than 600 kWh/month.

Right now, qualifying customers can receive a \$5 credit in 2020. If you are already LIHEAP-qualified, there is nothing more to do. When your energy usage falls below 600 kWh in any given month, you will automatically see a credit on your bill.

If you have not applied for LIHEAP, call 402-595-1258 (in Omaha) or 1-800-383-4278 (outside Omaha) or visit [oppd.com/wecare](http://oppd.com/wecare) to find a link to the application.

## FEBRUARY BOARD MEETINGS

**Committee:** Tuesday, Feb. 11 (see [oppd.com/BoardMeeting](http://oppd.com/BoardMeeting) for time), Energy Plaza, 444 S. 16th St., Omaha. **Regular board meeting:** Thursday, Feb. 13, 4 p.m., same location. Hearing-impaired call 531-226-3208, 72 hours prior to request an interpreter. Agendas posted and meetings livestreamed online at [oppd.com](http://oppd.com).

# Outlets

### OUR MISSION

Provide affordable, reliable and environmentally sensitive energy services to our customers.





## Heat the Streets helps those in need

Take part in the 13th annual Heat the Streets Run & Walk for Warmth, OPPD's largest fundraising event for the Energy Assistance Program.

The dollars raised go directly to people who need help with energy-related expenses, including folks in all 13 of the counties served by OPPD.

This family-friendly event takes place Saturday morning, March 7, at Stinson Park in Aksarben Village, 1920 S. 67th St., Omaha.

Early-bird pricing runs through Jan. 31. Kids under 12 walk for free, but must register. For more information, to sign up or volunteer to help with the event, visit [heatthestreetsomaha.org](http://heatthestreetsomaha.org). Registration ends March 4.

### Walk, run or go virtual

Check-in starts at 7:30 a.m. The 5k run starts at 9 a.m., with the walk immediately to follow.

If you cannot attend, you can still support the cause by visiting [heatthestreetsomaha.org](http://heatthestreetsomaha.org), clicking on Register, entering an individual or team name and signing up as a virtual participant for \$15.

You also can support the Energy Assistance Program by making a one-time or monthly pledge on your OPPD bill.

Heat the Streets has raised more than \$1 million over the years through sponsorships and registration fees. Thanks for your support!



## Contractors help OPPD with project work

OPPD employees and contractors work diligently every day to safely provide you with reliable power.

More than 1,800 employees handle day-to-day operations. You may notice our white and orange utility vehicles driving around your neighborhood.

OPPD contractors help with projects such as tree-trimming, transformer maintenance, ground line inspection and cable location, to name a few.

Contractors may sometimes need access to your yard, depending on the nature of the job.

In such cases, you will receive advance notification or they will leave behind a door-hanger that highlights the work being done. Many contractor vehicles are marked as "OPPD contractors."

If you have questions about work in your neighborhood, please contact OPPD at 402-536-4131.

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